

From: Charlie Stewart
Sent: 14 April 2020 19:23
Subject: Quick Update on Easter Weekend

Dear Councillors

As promised in my last Friday update, here is a quick update on service activity over the weekend:

All critical services were working over the Easter break as outlined in my Friday update.

There no issues reported by Adults or Children's services in managing their demand over Easter.

In the main, people across the Borough respected the lockdown. The only key issue was in Chandos Park which was closed on Saturday following large gatherings in the previous late afternoon and early evening. Police advice was this is the best option given the on-going issues and problems. The park was re-opened on the Sunday.

The community hub had 220 in-bound calls on the help line and made 400 calls to people on the NHS shielding list. We also received the wider shielding list from the NHS which now has those people susceptible to Covid-19 who are on GP lists. The total number on our NHS list now numbers just over 5000. We are cross checking this list against our databases in Adult's services to prioritise our calls to them.

As always.....

Please stay safe and look after each other (and the NHS and Social Services ...)

Charlie

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